

Cloud Hosted | Web Client Portal | Mobile Apps



The system that brings it all together

RESIDENTIAL PROPERTY MANAGEMENT SYSTEM

A complete management solution for residential property operators

A comprehensive platform to manage and analyse residential property portfolios, bringing contracts, rent and service charge billing, maintenance and shared amenities together in one centralised solution.

Built for sector-specific operations, CLARITY CORE supports single- and multi-site portfolios, helping teams manage occupancies, services and resident interactions more efficiently.

 Information Systems



Crown
Commercial
Service
Supplier





Data Driven Dashboard

Managing occupancies, contracts, rent and service charges, maintenance and resident records across multiple properties?

Bring it all together with **CLARITY CORE!**



Occupancy & property management

Manage occupancies across individual properties, buildings and multiple locations, with associated resident, contract, service and charging information held together.



Data Driven Dashboard *NEW!*

Gain a clearer view of key operational and financial information through central dashboard, helping your teams monitor activity across your residential portfolio.



Contract generation & agreement management

Generate and manage contracts and agreements, maintain key dates and renewals, and keep associated resident information and documentation together.



Automated rent & service charge billing

Generate periodic rental and service charge invoices automatically, with the flexibility to include additional recurring services and import charging files from 3rd party systems.



Resident relationship management

Maintain current and historic resident records, including contact information, communications, services and account history.



Sales financial management

Itemisation of all sales, payments, adjustments and allocations processed through the systems Sales Ledger, inc. standard debt management, plus integration with 3rd party accounting packages.



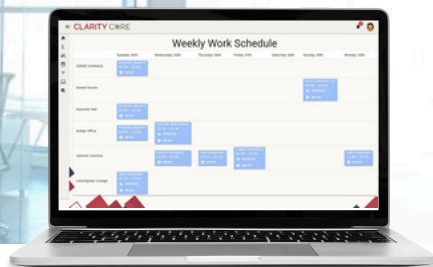
Workflow automation and task management

Create structured workflows, assign responsibilities and track operational tasks across individuals and teams.



Facilities maintenance

Streamline the processes involved in handling and progressing preventive and corrective maintenance requests, from scheduling planned works to regular recurring tests.



Shared amenity & resource booking

Manage bookable communal spaces through a real-time availability diary, including meeting and co-working rooms, community spaces, or visitor parking bays. Configure availability, usage rules and associated services, link them to additional services such as catering, with any applicable charges logged against the booking and resident account for billing.



Pre-Paid Booking Vouchers

NEW!

This new feature allows residents to purchase booking vouchers in advance. Once enabled, vouchers are automatically applied every time a space is booked. Any booking covered by a voucher is invoiced at zero cost, removing the need for manual billing adjustments and reducing invoice queries.



Business reporting & portfolio insight

Gain a clearer understanding of activity across your residential portfolio with detailed reporting and analysis. Samples are below:

Prospects

- Enquiries by date range
- Enquiry source analysis
- Conversion rate analysis

Customers

- New customers
- Credit limits
- Deposits
- Debtors reporting

Sales reports for service utilisation

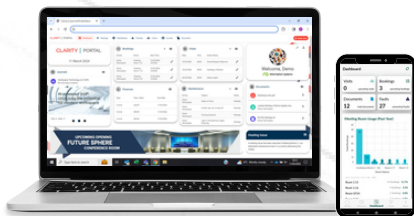
- Rental Income by room hire,
- Invoices/Credits raised,
- Billed & unbilled services
- Recurring services,
- Income and revenue analysis
- Sales transactions

Scan for more info



Connect CLARITY CORE with your existing systems. Integrate with accounting software, Microsoft 365, email, electronic signatures and other business systems to help information move more efficiently across your organisation.

Tailor your system to align with your unique business needs



RESIDENT EXPERIENCE HUB

CLARITY CORE goes beyond property management — helping you provide residents with convenient digital services too

CLARITY | PORTAL

A digital hub for Residents – where a better, next-level experience begins.

Residents can report maintenance issues, access documents and financial information, receive updates and track requests through the Portal or app.

NEW!

Now available in our app—making your resident experience seamless

CLARITY | VISITOR

Manage visitors, contractors and other authorised guests arriving at residential buildings through a streamlined digital sign-in process.



CLARITY | SIGNS

Use interactive screens to make booking shared amenities simple, from meeting and co-working rooms to community spaces and visitor parking bays.

CLARITY | PARCELS

Streamline the receipt, tracking and collection of incoming parcels, creating a clear digital record from arrival through to resident collection.

Contact us today

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www.ra-is.co.uk

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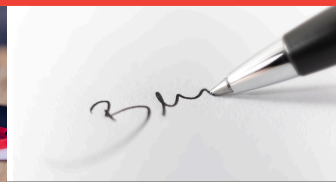
E-SIGN FEATURES IN CLARITY CORE

Simplify agreements, reduce paperwork and keep the signing process moving

CLARITY CORE's electronic signature functionality helps property teams send, manage and track documents digitally, creating a quicker and more convenient experience for both your organisation and your residents

Why use e-sign features?

- **Easier to Sign:** No printing, scanning, or posting required.
- **Save Time:** Send, sign, and track documents in minutes, not days.
- **Save Money:** Cut printing, postage, and administrative costs.
- **Secure & Compliant:** Compliant with UK & EU law including eIDAS regulations.
- **Anywhere, Anytime Access:** Sign or manage documents from any location.
- **Real-Time Tracking:** See who has signed and who is still pending.
- **Automatic Confirmations:** All parties receive the final signed PDF.
- **Professional Experience:** Provide clients and partners with a smooth, modern, and convenient process.



Integrating technology into residential property management

ra Information Systems



CLARITY CORE & E-Signatures: Simplify onboarding and agreement management

Streamline Resident Onboarding

Tired of slow onboarding and paperwork delays?

- Configure licence agreements to include e-signature fields for residents.
- Send contracts directly from Clarity Core to inboxes—no pre-registration required.
- Monitor signature progress in real time and ensure all parties sign in sequence.
- Once completed, all parties receive the fully signed PDF via email.

Thanks to our partnership with electronic signature provider Signable, any document between two (or more) parties can be processed and signed securely from anywhere at any time.

Secure Shared Amenitie Bookings

Are last-minute cancellations affecting your revenue?

- Add e-signature to your booking confirmation terms to formalise the agreement.
- Provide an official, traceable commitment to minimise cancellations.
- Reduce gaps in your schedule and protect your revenue stream.

The screenshot shows a 'Licence Agreement' form. It includes a disclaimer: 'unless expressly so stated in any such agreement by the parties to this licence.' Below this are two signature fields: 'SIGNED by:' and 'SIGNED by:'. Each field has a sub-label: 'Duly authorised for and on behalf of The Licensor' and 'Duly authorised for and on behalf of The Licensee'. At the bottom, there is a 'sign here' section with three options: 'Draw signature', 'Type signature', and 'Upload signature'. A handwritten signature is visible in the 'sign here' area.

Discover how our interactive solutions can simplify your workflows

Contact us today

By email:
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