



Information Systems

IT Services for Science Parks and Innovation Environments

Secure infrastructure and services supporting both operators and tenants

- Strengthen information security and data governance
- Improve operational efficiency and scalability across sites, users and services
- Deliver a consistent IT and connectivity experience across all sites and tenants
- Build in resilience through backup, redundancy and failover capability
- Provide access to enterprise-grade tools and expertise
- Shift risk and service responsibility to a trusted IT partner

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SERVICES WE DELIVER



Infrastructure & Connectivity

Enterprise wired and wireless networks, dedicated and shared connectivity, business-grade Wi-Fi and multi-site networking



Cloud & Managed IT

Cloud infrastructure, migration and management services across Microsoft 365, AWS and Azure, backed by proactive monitoring and support



Cyber Security & Compliance

Enterprise-grade security, access management, backup, disaster recovery and business continuity solutions



Communications & Collaboration

VoIP telephony, Microsoft Teams integration and unified communications across sites, users and devices



Managed IT Support

Proactive monitoring, service desk support and lifecycle management delivered through a single trusted technology partner



Business Resilience

Reliable infrastructure, redundancy and failover solutions designed to support continuous operations and minimise disruption

ACCREDITATIONS & STANDARDS

Security is embedded throughout our services, processes and culture. As a Cyber Essentials Plus certified provider, we adhere to recognised security standards and best practices to protect systems, networks and data. Our approach encompasses secure configuration, access control, malware protection, patch management and ongoing risk mitigation.

Aligned with ISO 27001 principles, we are committed to maintaining the confidentiality, integrity and availability of information, providing operators and tenants with confidence that their digital infrastructure is secure, resilient and well managed.



Firewall & routers

Create a barrier between your IT network and other networks to check if upcoming traffic should be allowed



Software updates

Protect against vulnerability by keeping your devices and applications up to date



Malware protection

Protect against viruses and other malware by using properly configured anti-malware software and only allowing trusted applications



Access control

Manage access to administrator accounts to control who has access to your data and services



Secure configuration

Choose the most secure settings for your devices and software by changing passwords and removing unused accounts

We work with operators, tenants, public bodies and industry organisations to deliver the secure, reliable technology foundations that enable innovation and growth.



Your technology partners

Science and innovation environments require secure, resilient and scalable technology that supports both operators and tenants. We provide a single point of responsibility for infrastructure, connectivity, cloud services, cyber security and support, enabling organisations to focus on research, innovation and growth while we manage the technology that underpins it.

Our dedicated support team provides responsive assistance to both operators and tenants, ensuring issues are resolved quickly and efficiently. Using advanced monitoring and service management tools, we proactively identify and address potential problems before they impact operations. When on-site support is required, our nationwide engineering team is available to deliver prompt assistance, helping maintain business continuity across your estate.



**Infrastructure fault-fixing
and issue resolution
beyond users' control**



**Network status updates on
unreachable equipment due to
network or connectivity issues**



**Proactive Monitoring from RA's
network operations centre,
using network monitoring tools
for tracking and outage alerts**

Contact us today

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RA Information Systems



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Flexible Space
Association

**FlexSA Award winner in
Technology Innovation 2021**